



Steamfast™

MODEL

SF-162



STEAM MOP

OWNER'S GUIDE

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website for the most current version of this owner's guide.

INTENDED USE: This product is intended to be used indoors for household cleaning in the United States and/or Canada. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

Supervision is required during the installation, operation, cleaning and maintenance of this product by children 12 years of age and younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

1. Read all instructions before use.
2. Use caution when handling this steam unit. Burns could occur from touching hot metal parts, hot water, or steam. Use special care to avoid contact with hot water when turning the product upside down to empty the reservoir.
3. If an extension cord is necessary, use a properly rated cord (15 ampere, 14 gauge). Use care to position extension cord where it is least likely to be damaged or tripped over during use.
4. Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
5. To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
6. To protect against risk of electrical shock, do not immerse unit in water or other liquids. Do not use power cord as handle, let it hang over edges of counters, or be crimped or closed in doors.
7. Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
8. Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Steamfast Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
9. A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
10. Do not leave unit unattended while plugged in.
11. Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
12. Unit is only meant to be used with recommended accessories. Using other types of attachments may cause damage to unit or injury.
13. If ON/OFF Button does not illuminate when unit is plugged in and you have pushed the button, unit is not operating properly. Immediately disconnect cord from power supply, then refer to troubleshooting guide in this manual for assistance.
14. Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
15. When filling, only water should be used in unit – other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not fill with more than 10.8 oz. (319.4 ml.) of water. Do not attempt to use unit without properly filling the unit.
16. To avoid burns from escaping steam when removing cap to refill unit:
 - Always allow unit to cool for 5-10 minutes.
 - To reduce risk of contact with hot water, check appliance before each use by positioning it away from

body and turning it on. Do not operate unit if Main Nozzle is blocked.

17. Burns can occur from touching hot metal parts, hot water, or steam. Do not touch Main Nozzle or attempt to connect accessories while unit is in use. Do not touch removable accessories or attempt to change accessories while unit is in use. Use caution when you turn unit upside-down – there may be hot water.
 18. Use caution when using unit on uneven surfaces, such as stairs.
 19. When steaming any surface for the first time, it is recommended that you consult the manufacturer's guidelines for material being steamed. For items in question, test on an inconspicuous area before proceeding.
 20. Steaming unsealed hardwood or unglazed ceramic surfaces is not recommended, and may result in warping or damage to the surface. Steam may remove the sheen from surfaces treated with wax.
 21. When steam mopping, never leave unit resting in one spot on any surface for any period of time – prolonged exposure to heat and moisture may damage floor surfaces.
 22. Do not allow power cord to touch hot surfaces during use. Bundle cord loosely when storing.
 23. Always allow unit to cool (at least 30 minutes for complete cooling) and empty before storing. Do not store unit with damp accessories, including a Microfiber Pad, still attached.
- NOTE:** This product will continue to produce steam for a few seconds after the unit has been turned off.
24. Never operate unit without water in the Water Tank and do not fill above the Max line or below the Min line.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

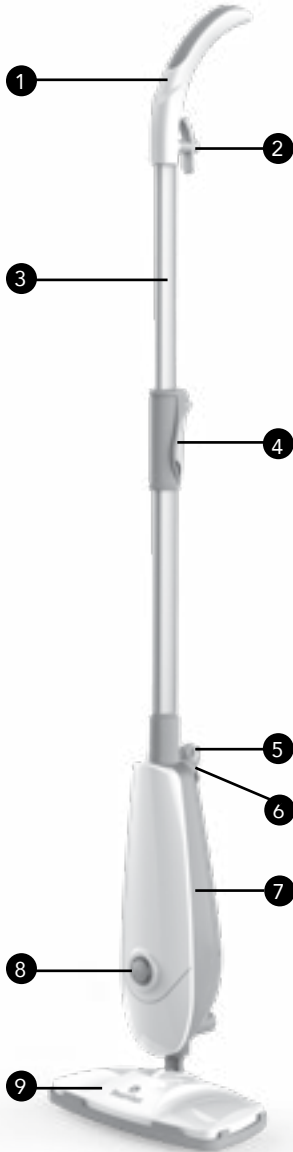
SAVE THESE INSTRUCTIONS

Questions or comments?

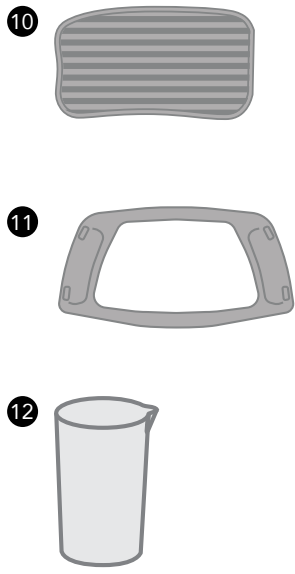
- steamfast.com
- consumerservice@steamfast.com
- 1-800-711-6617

Speak your mind! We invite you to review this product online:
steamfast.com/reviews

The following features and accessories are included with your Steam Mop. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, refer to **Product Support** on Pages 10-11 of this manual.



UNIT FEATURES & ACCESSORIES	
1	Handle
2	Cord Bracket
3	Extension Pole
4	Adjustment Lever
5	Water Tank Cap
6	Water Tank Fill Hole
7	Water Tank
8	Power Button
9	Mop Head
10	Microfiber Pad
11	Carpet Glider
12	Measuring Cup



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- The *Handle* (1) provides a comfortable grip during use of the unit.
 - The *Cord Bracket* (2) provide a safe and convenient way to store the power cord when not in use.
 - The *Extension Pole* (3) connects to the main body of the unit and can extend to a variety of lengths for ultimate comfort.
 - The *Adjustment Lever* (4) is positioned on the *Extension Pole* and can change the height of the *Extension Pole* to a variety of lengths.
 - The *Water Tank Cap* (5) covers the *Water Tank Fill Hole* and must be removed in order to fill the *Water Tank* with *Water*. To unlock the *Water Tank Cap*, simply pull up (it does not unscrew).
 - The *Water Tank Fill Hole* (6) is the opening through which water is poured into the *Water Tank*.
 - The *Water Tank* (7) is the reservoir where water is held before being transferred to the heat exchange and converted to steam. The *Water Tank* holds 10.8 oz. (319.4 ml.) of water.
 - The *Power Button* (8), located on the front of the *Steam Mop*, activates and deactivates the unit. The *Power Button* is pressed to turn the unit On, and pressed again to turn the unit Off. A blue light will illuminate on the *Power Button* to show the unit is ON.
 - The *Mop Head* (9) connects to the *Steam Nozzle*, for steam cleaning a variety of hard floors.

CAUTION: Steam being emitted from the unit is hot and can cause burns.

NOTE: It is NOT recommended that this unit be used on unsealed floors. Use care when steaming floors that may be warped or damaged by heat and moisture, and limit use of this unit on these types of surfaces.

- The *Microfiber Pad* (10) attaches to the bottom of the *Mop Head*. The *Pad* is designed to clean scuffs and stains from hard floors. The *Pads* are reusable and machine washable. One *Pad* is included.

NOTE: Microfiber Pads are not designed to absorb and collect large amounts of dirt. For best results, it is recommended to vacuum floor before mopping.

- The *Carpet Glider* (11) attachment attaches to your SF-162 steam mop and allows you to steam and freshen carpets, area rugs and other soft surfaces
- The *Measuring Cup* (12) allows you to fill the *Water Tank* with minimal spillage.

STEAM MOP SETUP

Remove all packaging materials from each piece before assembling the unit.

EXTENSION POLE

1. Open the Adjustment Lever and adjust to desired length and then close the Lever to lock height into place
2. Insert the bottom of the Extension Pole (the side without the handle) into the body of the unit, until it “clicks” securely into place.

MOP HEAD & ACCESSORIES

CAUTION: Always allow unit to cool before connecting/disconnecting any accessories.

1. Lay Microfiber Pad on flat surface, with two fastener strips facing upward.
2. Align Mop Head above Microfiber Pad. Press Mop Head firmly down onto Microfiber Pad.

CAUTION: Use care when handling a recently used Microfiber Pad, as it may still be hot.

NOTE: Microfiber Pads are machine washable. To avoid picking up lint, washing separately from other fabrics is recommended. Only use liquid detergent. Avoid using any fabric softeners or bleach. Air drying is recommended; machine drying on a low setting is acceptable as well.

3. To use Carpet Glider, first attach Microfiber Pad following steps listed above.
4. Lay Carpet Glider on flat surface, with clasps facing up.
5. Align Mop Head above Carpet Glider and press Mop Head onto Carpet Glider until it “clicks” securely into place.

FILLING WATER TANK

NOTE: Do not turn unit upside-down when Water Tank is full - a small amount of water may leak out.

1. Remove the Water Tank Cap to expose the Water Tank Fill Hole. Using the Measuring Cup, fill Water Tank to desired amount. Do not fill more than the Max line and do not fill less than the Min line markings on the Water Tank.
2. Put Water Tank Cap back on and push down firmly to ensure closure.

NOTE: In order to significantly reduce mineral build-up and prolong the life of your Steam Mop, use of distilled or de-mineralized water in the unit is highly recommended. Refer to Page 8 for more information about mineral build-up.

GENERAL OPERATION

NOTE: Be sure that Water Tank has been filled and all desired accessories are connected before following these steps.

1. For first-time use, remove protective plastic cover that is shipped on electrical plug. Plug power cord into a 120V grounded electrical outlet.
2. Make sure Extension Pole, Mop Head and accessories are all properly connected. Refer to page 6 for details.
3. Press the Power Button to turn the unit ON. Power Indicator Light will immediately illuminate to indicate that the unit is powered on and heating. The light will stay on throughout use of product.
4. While the unit is heating up and running, you will hear a buzzing sound and the unit will likely vibrate. This is normal and to be expected. If the unit beeps/buzzes during use, this indicates that your unit is low on water. Check the water levels and add water if it is low.
5. Mop using a steady back-and-forth motion over the floor, working your way backwards in order to avoid walking over the freshly mopped area.

CAUTION: Always be sure that the Steam Mop is pointed in a safe direction (away from yourself, other people, pets and plants) when steaming.

NOTE: To avoid warping or damage caused by heat and moisture, do not use on unsealed hardwood or unglazed ceramic surfaces. Care should also be taken when steaming sealed hardwood floors, as prolonged exposure to steam in a single spot may cause damage and discoloration. To avoid this, keep the Steam Mop in constant motion on these surfaces. Steam may remove the sheen from some floors that have been treated with wax.

Before steaming any flooring, it is recommended to consult the manufacturer's guidelines. For flooring in question, always test on a small inconspicuous area before proceeding.

- The Microfiber Pad will absorb moisture during mopping. However, depending on floor surface and steam intensity setting, some residual moisture may be left behind. In this case, it is recommended to allow floor time to air-dry. A fan may be directed towards mopped area to facilitate drying.

PROPER STORAGE

Preparing your Steam Mop for storage is quick and simple. When you have completed your tasks, follow the steps listed below.

1. Press Power Button to Off (the blue Power Indicator Light will turn off), and unplug power cord.
2. Allow unit time to cool (at least 30 minutes).
3. Remove all attachments and accessories from unit.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your Steam Mop.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your Steam Mop. In addition, it is recommended that the cleaning procedure below be followed at least once a month in order to remove any deposits that form. This will help to extend the life of your Steam Mop and keep it functioning at its maximum potential.

To remove mineral build-up:

1. Follow STEPS 1-3 under **Proper Storage** section above.
2. Fill Measuring Cup with 2.5 oz. (74 ml) distilled water and 1.5 oz. (44 ml) vinegar.
3. Slowly pour water-vinegar solution into Water Tank through Fill Hole, then replace Water Tank Cap.
4. Plug in power cord and press Power Button to "ON". Allow unit to produce steam then press Power Button to turn unit OFF.
5. Allow unit to sit for approximately 30 minutes, then press Power Button to "ON" and allow the remainder of the Water Tank's contents to be steamed out.
6. Once Water Tank is drained, turn unit off and refill Tank with 5 oz. (147.9 ml) of fresh distilled water. Press Power Button to "ON" and allow unit to steam until Water Tank is empty. Repeat as necessary until vinegar odor dissipates.
7. Press Power Button to "OFF", unplug power cord and store Steam Mop as usual.

IMPORTANT: On average, it is recommended that you follow the mineral build-up removal procedure once per month (if unit is used once every week). More frequent use may require following the procedure more often in order to keep your Steam Mop operating at full potential. Do not exceed 20 hours of use without cleaning out mineral build-up.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up. Heating Indicator Light DOES NOT illuminate.	Unit is not plugged in.	Plug power cord into electrical outlet.
	The Power Button is pressed Off.	Make sure the Power Button is pressed to turn the unit On, and Power Indicator Light is illuminated.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for further assistance (see Page 10 for details).
Unit heats up, but fails to steam. Power Indicator Light does illuminate. (NOTE: Always allow proper time for unit to heat up and begin producing steam.)	Water Tank is empty.	Refer to Filling Water Tank procedure on Page 7.
	Mineral build-up in unit.	Refer to Mineral Build-up section on Page 8 for cleaning procedure.
Steam output is weak or intermittent.	Mineral build-up in unit.	Refer to Mineral Build-up section on Page 8 for cleaning procedure.
Floor surfaces appear cloudy or streaky after steaming.	Microfiber Pad is dirty.	Replace Microfiber Pad with a clean one.
	Hard water residue on floor.	Switch to distilled or de-mineralized water.

CONSUMER SERVICES

For problems with your Steam Mop, please refer to the troubleshooting guide located on Page 9 of this manual. Additional inquiries should be directed to our consumer support services through our Web site, www.steamfast.com.

You may also contact our Consumer Service Department by telephone, at **1-800-711-6617**.

NOTE: In order for our Consumer Service representatives to help you as quickly and efficiently as possible, please have the following information ready before calling:

- Purchase information (where and when you purchased this product)
- Copy of purchase receipt / proof of purchase
- Product serial number (located on electrical specification label on back of unit)

For information regarding your 2 year limited warranty, refer to Page 12 of this manual.

PRODUCT SPECIFICATIONS

MODEL	SF-162
VOLTAGE	120V~
WATTAGE	1500W
AMPERAGE	12.5A
WATER CAPACITY	10.8 OZ. (319.4 ML.)
HEATING TIME	25 SEC. (APPROXIMATE)
CONTINUOUS STEAM TIME	10 MIN. (APPROXIMATE)
UNIT WEIGHT	4 LBS.
UNIT DIMENSIONS	49" (124.5 CM.) x 11" (27.9 CM.) x 5.25" (13.3 CM.)
POWER CORD LENGTH	16.0' (487.7 CM.)

ACCESSORIES & PARTS

When ordering accessories and parts for your Steam Mop, you may refer to the part numbers below. Replacement parts may be ordered through our Web site:

www.steamfast.com

You may also contact Consumer Service directly:

consumerservice@steamfast.com or 1-800-711-6617



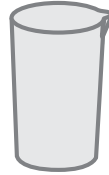
EXTENSION POLE
A162-004



MICROFIBER PAD
A162-002



CARPET GLIDER
A162-001



MEASURING CUP
A162-003



Warranty Information

2-YEAR LIMITED WARRANTY

What is covered

Steamfast, a division of Vornado Air, LLC ("Steamfast"). Subject to the terms and conditions of this 2-Year Limited Warranty ("Warranty") as set forth below, Steamfast warrants to the original consumer or purchaser ("Buyer") that this Steamfast®-branded steam product, excluding all accessories and attachments, (the "Product") is to be free from defects in material and workmanship for a period of two (2) years from the date of purchase when used and maintained in accordance with the Owner's Guide (the "Warranty Period"). In the event Buyer notifies Steamfast of a defect in the Product within the Warranty Period, Steamfast will replace the Product and/or defective component parts, as applicable and necessary. Any such replacement will be made at no charge to Buyer for parts or labor, provided that Buyer shall be responsible for all shipping and transportation costs associated with returning the Product to Steamfast for inspection and covered replacement.

What is not covered

This Warranty shall not be applicable to damage or loss caused in whole or in part by:

- Repairs, modifications or alterations to the Product by anyone other than Steamfast.
- Use or operation of the Product outside the permitted or intended uses described by Steamfast in the Owner's Guide, or other careless operation, handling, misuse, or abuse of the Product.
- Lack of proper maintenance or timely cleaning of the Product as specified in the Owner's Guide.
- Use of the Product other than for normal household purposes.
- Normal wear and tear.
- Used consumable parts, accessories and attachments, including, but not limited to, brushes, hangers, scrub pads and mop pads.
- Use of parts and accessories other than those produced or recommended by Steamfast.
- Cosmetic damage, such as scratches, nicks and dents.
- Damage caused by accident, water, flood, fire or other acts of nature or external causes.

Warranty limitations and exclusions

- NO OTHER EXPRESS WARRANTY IS GIVEN BY STEAMFAST TO BUYER AND NO REPRESENTATIVE HAS THE AUTHORITY TO MAKE REPRESENTATIONS OTHER THAN THOSE PROVIDED HEREIN.
- THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF AND ALL IMPLIED WARRANTIES, SPECIFICALLY THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED TO THE DURATION OF THE WARRANTY PERIOD, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.
- STEAMFAST'S REPLACEMENT OF THE PRODUCT IS THE EXCLUSIVE REMEDY. UNDER NO CIRCUMSTANCES SHALL STEAMFAST BE LIABLE TO BUYER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES, EVEN IF STEAMFAST HAS BEEN ADVISED OF OR COULD REASONABLY FORESEE THE POSSIBILITY OF SUCH DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGE, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR UNDER ANY OTHER THEORY OF LAW.
- THIS WARRANTY GIVES BUYER SPECIFIC LEGAL RIGHTS. BUYER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO BUYER.

How do you register the Warranty

Buyer must complete an application to register this Warranty within sixty (60) days following date of purchase. Buyer may either visit Steamfast's website at steamfast.com and complete an online application or mail a completed application to Steamfast. Failure to register this Warranty within sixty (60) days following date of purchase will render this Warranty null and void.

Warranty service

For warranty service, call 1-800-711-6617 or email consumerservice@steamfast.com to obtain a Return Authorization ("RA") form. Include the Product model number and serial number, as well as Buyer's name, address, city, state, zip code and phone number when contacting Steamfast for warranty service. Buyer may be required to provide the original sales receipt for purposes of verifying date of purchase. After receiving the RA form, the Product must be shipped, postage prepaid by Buyer, to:

Steamfast
Attn: Warranty & Repair
415 E. 13th Street
Andover, KS 67002

To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock.

Important: After receiving return authorization, carefully pack the Product to avoid damage in shipping. Damage in shipping is not covered by the Warranty and shall be the sole responsibility of Buyer. Damage or loss not covered by this Warranty or occurring outside the Warranty Period will require a fee to cover the cost of handling and shipping. All such fees and costs shall be the sole responsibility of Buyer.

Please allow at least 1-2 weeks for return of the Product after it is received by Steamfast. For ease of recordkeeping, it is recommended that Buyer staple or attached the original sales receipt to this Owner's Guide and record the Product serial number (located on the Product specifications decal) here:

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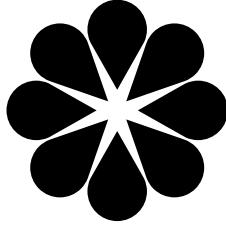
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Steamfast Consumer Service

W: steamfast.com • P: 1-800-711-6617 • E: consumerservice@steamfast.com



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