

Steamfast™

MODEL

SF-562



CANISTER FABRIC STEAMER
OWNER'S GUIDE

READ ALL INSTRUCTIONS BEFORE USING

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See steamfast.com for the most current version of this owner's guide.

INTENDED USE: This product is intended to be used indoors for the steaming of garments and other fabrics in the United States and/or Canada. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons.

Supervision is required during the installation, operation, cleaning and maintenance of this product by children 12 years of age and younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

INSTALLATION WARNING – To reduce risk of fire, electrical shock and injury to persons, observe the following:

When using your appliance, basic precautions should always be followed, including the following:

- Read all instructions before use.
- Use appliance only for its intended use.
- To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
- Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
- Do not allow cord to touch hot surfaces. Let appliance cool completely before putting away. Loop cord loosely around appliance when storing.
- Never yank cord to disconnect from outlet. Instead, grasp just the plug and pull to disconnect.

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- Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance, take it to a qualified service person for examination and repair. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury when the appliance is used.
 - A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
 - To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit.
 - If an extension cord is absolutely necessary, a 15 amp rated cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange the cord so that the cord cannot be pulled or tripped over.
 - This product's power cord is equipped with a three-prong, grounded plug that must be inserted into a grounded receptacle.

SAFE USE WARNING – To reduce risk of fire, electrical shock and injury to persons, observe the following:

- Close supervision is required for any appliance used by or near children. Do not leave the appliance unattended while it is connected.
- Use caution when handling this steam unit. Burns could occur from touching hot metal parts, hot water, or steam. Use special care to avoid contact with hot water when turning the product upside down to empty the reservoir.
- To reduce the risk of contact with hot water emitting from steam vents, check appliance before each use by holding it away from body and operating Steam Button. Do not operate unit if steam vents are blocked.
- When filling unit, only distilled water should be used - other cleaning agents could damage unit or cause injury.
- Unit is only meant to be used with recommended Canister Fabric Steamer (model SF-562) accessories. Using other types of attachments may cause damage to unit or injury.
- Do not attempt to use unit without properly filling Water Tank. To avoid burns from escaping steam when refilling tank: Allow all remaining steam pressure to release and always allow unit to cool before refilling.
- Use caution when carrying unit up stairs or over obstacles, or when using unit on or near an uneven surface.
- Burns can occur from touching hot plastic parts, hot water, or steam. Do not touch Steam Nozzle or attempt to connect any accessories while unit is in use. Use caution when you turn unit upside-down - there may be hot water inside.
- When steaming any fabric for the first time, it is recommended that you consult the manufacturer's guidelines for the material being steamed. For items in question, test on an inconspicuous area before proceeding.

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- Synthetic materials (such as 100% nylon or polyester) are sensitive to heat, and may be damaged by exposure to hot steam. Steam is recommended for use only on natural fibers such as cotton, linen or wool, as well as nylon or polyester blends.
 - Do not use unit where aerosol-based products are being used, or where oxygen is being administered.

SERVICING WARNING – To reduce risk of fire, electrical shock and injury to persons, observe the following:

- If Lighted On/Off Switch does not illuminate when unit is plugged in and Switch is set to "ON" position, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide for assistance.
- Always allow unit to cool (30 minutes for complete cooling) and empty Water Tank before storing.
- Clean your product regularly, only as is instructed in this manual. Prior to cleaning, turn off the power on your product and unplug. Do not use gasoline, thinners, solvents, ammonias or other chemicals for cleaning. Refer to the cleaning instructions provided.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

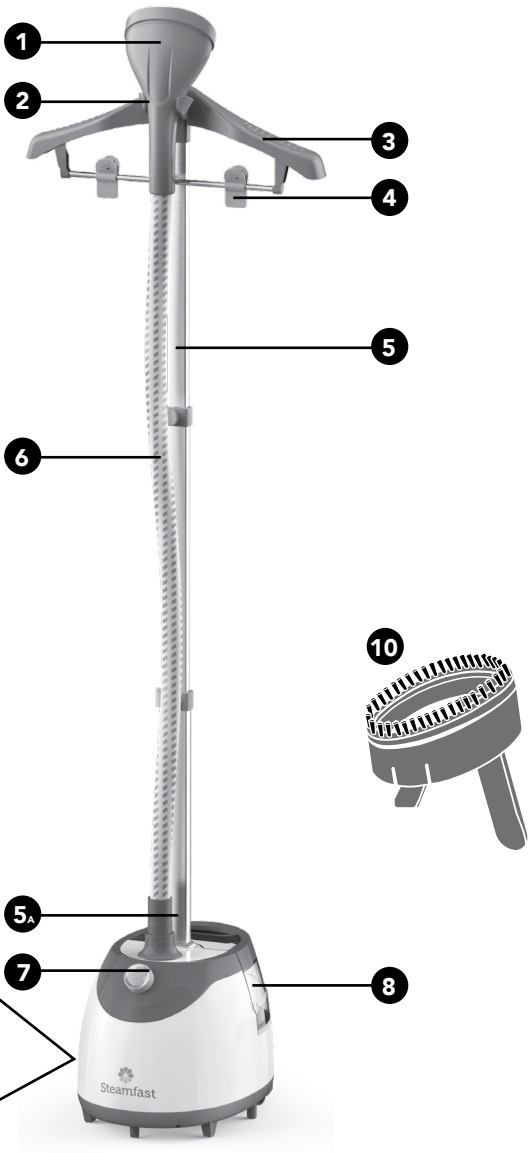
READ AND SAVE THESE INSTRUCTIONS

FEATURES

The following features and accessories are included with your unit. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, refer to **Product Support** for Consumer Service contact information.

UNIT FEATURES & ACCESSORIES

- 1 Steam Nozzle
- 2 Steam Nozzle Cradle
- 3 Hanger
- 4 Garment Clip
- 5 Telescopic Pole
- 5A Pole Base
- 6 Hose
- 7 Steam Dial
- 8 Water Tank
- 9 Drain Plug
- 10 Fabric Brush and Crease Tool



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- The Steam Nozzle (1) emits the flow of hot, penetrating steam produced by the Boiler. The Fabric Brush connects to the Steam Nozzle.
 - The Steam Nozzle Cradle (2) provides a safe and convenient place to hang the Steam Nozzle when not in use.
 - The Hanger (3) connects to the Telescopic Pole, and is designed to support garments for easy, accessible steaming. The Hanger can be removed for easy storage.
 - The Garment Clips (4) fasten to the Hanger and are designed to grip the top of a garment or piece of fabric. Two garment clips are included with the unit.
 - The Telescopic Pole (5) is divided into three sections and can be extended and lowered to a variety of heights for optimal user comfort and convenient storage.
 - The Pole Base (5A) is the receptacle into which the Telescopic Pole is inserted and secured to the top of the main unit.
 - The Hose (6) directs steam flow from the main unit to the Steam Nozzle.
 - When illuminated blue, Steam Dial (7) shows that the unit is powered ON and either heating up or producing steam. There are two settings to chose from- high or low steam.
 - The Water Tank (8) is the container that holds water to be transferred into the Water Reservoir. The Water Tank is removable for convenient filling, up to a maximum capacity of 86 oz (2,543 ml).
 - The Drain Plug (9) is used for draining water and is the location on the back of the main unit.
 - The Fabric Brush and Crease Tool (10) connects to the Steam Nozzle and is designed to brush away particles such as lint, hairs and loose thread. This 2-in-1 accessory also serves as a Crease Tool designed to create crisp creases by gently "pinching" fabric against the Steam Nozzle.

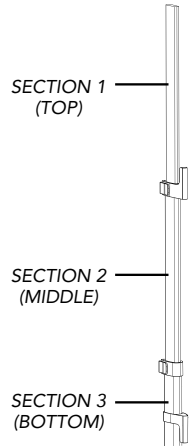
ASSEMBLING YOUR CANISTER FABRIC STEAMER

TELESCOPIC POLE

The Telescopic Pole is made up of three sections:

- TOP (SECTION 1)
- MIDDLE (SECTION 2)
- BOTTOM (SECTION 3)

Sections 1 & 2 are adjustable in length. Section 3 is not adjustable. By using the two extension locks, these sections may be extended or retracted to achieve desired length. Refer to Adjusting Telescopic Poles section below for more details.



CONNECTING TELESCOPIC POLE

Insert the thicker, green bottom side of the telescopic pole into the Pole Base on top of the unit.

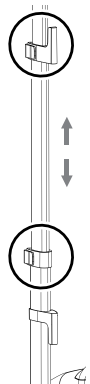
REMOVE TELESCOPIC POLE

To remove telescoping pole from unit, grab the pole and pull upwards out of the Pole Base.

ADJUSTING TELESCOPIC POLE

1. Release extension lock directly below SECTION 1 by swinging hinge outward. SECTION 1 can then be extended or retracted.
2. Once SECTION 1 is at desired length, close hinge to once again secure extension lock.
3. Repeat Steps 1 & 2 for remaining hinges.

NOTE: It is recommended to extend Telescopic Pole to their full height during steamer operation; this will ensure optimal steam flow through the Hose.



CONNECTING HANGER

Locate slot on the bottom of the Hanger. Insert Section 1 of the Telescopic Pole into the slot on the Hanger.

CONNECTING STEAM HOSE

Locate the bottom of the Hose, this is the side that does not have the Steam Nozzle on it. Screw the bottom of the Hose into the black holder on the top of the unit. Note, tighten the hose as much as possible to avoid potential issues.

CONNECTING FABRIC BRUSH

1. Make sure Steam Dial is turned to Off position, and that unit is not emitting any steam.

CAUTION: Do not try to connect Fabric Brush while unit is emitting steam, as this can cause burns and injury.

2. Align outer rings of the Fabric Brush with the outer edge of the Steam Nozzle. Snap Fabric Brush into place.

3. Press Fabric Brush firmly onto Steam Nozzle until it fits snug and firmly into place.

Using Your Canister Fabric Steamer

FILLING WITH WATER

1. Remove Water Tank from main unit.
2. Holding Water Tank upside-down, unscrew and remove Valve Cap by rotating it in a counterclockwise direction.
3. Fill Water Tank with water through Valve Cap hole. At full capacity, the Water Tank holds 86 oz (2,543 ml) of water, and depending on the steam setting selected, will provide a continuous steam time of 96 minutes.

NOTE: In order to significantly reduce mineral build-up and prolong the life of your Canister Fabric Steamer, use of distilled or de-mineralized water in the unit is highly recommended.

CAUTION: Only water and vinegar should be used in unit – other chemicals or cleaning agents may cause internal damage. If vinegar is used, please be aware that it will create a smell. Do not attempt to substitute any other water tank for the one designed for use with this unit.

4. Replace Valve Cap by rotating it in a clockwise direction.
5. Place Water Tank back onto main unit. The sound of water flowing from Water Tank into Water Reservoir should be audible for a short period of time.

NOTE: Water Tank can be removed and refilled at any time during operation – there is no need to turn unit off or allow any cooling period.

IMPORTANT: Do not attempt to operate unit with an empty Water Tank.

GENERAL OPERATION

NOTE: Be sure that Water Tank has been filled and, if desired, the Fabric Brush is connected before following these steps.

1. For first-time use, remove protective plastic cover that is shipped on electrical plug. Plug power cord into a convenient electrical outlet.
2. Turn Steam Dial counterclockwise to power unit ON. When unit is ON, the ring inside the Steam Dial will turn to blue. If ring is not illuminated, the unit is powered OFF.



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3. Turn *Steam Dial* to desired steam level.
 4. After approximately 45 seconds of heating time, unit will begin producing a flow of steam from *Steam Nozzle*.

NOTE: It is common for the unit to produce gurgling sounds and small amounts of water during the first few minutes of steaming. This is due to water condensation inside cold Hose, and should be reduced as the Hose heats up.

5. Hold the neck of the *Steam Nozzle* during use to avoid potential burns.
6. When you are finished using the *Canister Fabric Steamer*, immediately turn *Steam Dial* to "Off" position and unplug power cord from electrical outlet. Refer to *Storage and Care* for proper cleaning and storage procedures.

FABRIC STEAMING

STEAMING GARMENTS:

1. To ready garment for steaming, hang it on the *Hanger* or clip using the *Garment Clips*.

CAUTION: Use care when handling garments hanging on unit. Pulling on the garment with too much force may cause the unit to tip over.

2. Direct *Steam Nozzle* towards bottom of garment. Steam will rise along inside and outside of fabric, removing wrinkles. Slowly slide *Steam Nozzle* vertically, from bottom to top of garment.

NOTE: Do not allow kinks to form in Hose at any time during use.



3. Direct *Steam Nozzle* away from garment and smooth fabric with your free hand.
4. Repeat STEPS 2 & 3 as necessary until fabric is fresh and wrinkle-free.

GENERAL STEAMING TIPS:

- For most effective results, hold *Steam Nozzle* within 1/2" of fabrics, or press it directly against surfaces. Avoid direct contact to silk.
- Check the fabric care label for manufacturer recommendations. Test the fabric on an unobtrusive area such as an inner seam.
- Test the strength of the color of the fabric on an area of the fabric that is not visible.
- Curtains and draperies can be steamed while still hanging.
- To remove wrinkles from towels, handkerchiefs and napkins, drape them over a rod or towel rack and gently steam them.
- Heavier fabrics may require repeated steaming to achieve desired results.
- To remove exceptionally stubborn wrinkles, steam both sides of fabric.
- Be careful when steaming any delicate fabrics that may be damaged by heat or water spotting.
- To remove particles like lint, hairs and threads, connect the *Fabric Brush* to the *Steam Nozzle*.
- Certain fabrics are smoothed more easily from the inside.

CAUTION: When using garment clips, grip clip handles securely and keep fingers away from grip pads to prevent pinching.

STEAM SETTING RECOMMENDATIONS

Low 			High 	
•Silk	•Velvet	•Nylon	•Cotton	•Wool
•Cashmere	•Rayon	•Jersey	•Denim	•Khaki
•Satin	•Polyester			

Storage & Care

PROPER STORAGE

Preparing your unit for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

1. Turn Steam Dial to Off position, and unplug power cord from electrical outlet.
2. Allow unit to cool (30 minutes for complete cooling).
3. Bring unit to convenient sink or tub.
4. Remove Water Tank from unit. Unscrew Valve Cap and drain all remaining water from Water Tank. Replace Valve Cap when finished.
5. Open Drain Plug on side of unit by turning counter-clockwise and drain all remaining water. Securely replace Drain Plug.
6. For storage convenience, you may wish to collapse the Telescopic Poles to their most compact height.
7. Store unit in a cool dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your unit.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your unit. In addition, it is recommended that the cleaning procedure below be followed at least once a month in order to remove any deposits that form. This will help to extend the life of your Canister Fabric Steamer and keep it functioning at its maximum potential.

To remove mineral build-up:

1. Turn Steam Dial to "OFF" position and unplug power cord from electrical outlet.
2. Allow unit to cool (30 minutes for complete cooling).
3. Bring unit to a convenient sink or tub.
4. Remove Water Tank from unit. Unscrew Valve Cap and drain all remaining water from Water Tank.
5. Drain all remaining water through Drain Plug.
6. Fill a measuring cup (**not included**) with 12 oz (355 ml) vinegar.
7. Pour vinegar into Water Tank, then replace Valve Cap and place Water Tank back onto main unit.
8. Plug power cord into an electrical outlet and set Steam Dial to "ON" position. Allow unit to steam until no vinegar remains.

CAUTION: Do not allow unit to continue running with an empty water tank.

9. Drain any remaining cleaning solution through Drain Plug.
10. Remove and refill Water Tank to maximum capacity (86 oz / 2,543 ml) with fresh water and place it back onto main unit. Allow all fresh water to be steamed out. Refill and repeat as necessary until vinegar odor has completely dissipated.
11. When finished, turn Steam Dial to "OFF" position and unplug power cord from electrical outlet. Follow normal storage procedure as outlined in Proper Storage.

Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up. When turned, Steam Dial DOES NOT illuminate when set to "ON" position.	Unit is not plugged in.	Plug power cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter, or replace fuse. For assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for assistance (see below for details).
Unit fails to heat up. When turned, Steam Dial DOES illuminate when set to "ON" position. NOTE: Always allow sufficient time for unit to heat up and begin producing steam.	No water in unit.	Refer to Filling With Water procedure to fill unit with water.
	Mineral build-up in unit.	Refer to Mineral Build-Up section for details.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for assistance (see below for details).
Excessive gurgling in Hose and Steam Nozzle / water drips from Steam Nozzle.	Condensation build-up inside of Steam Nozzle / Hose.	Some gurgling is a natural effect of the steaming process. For excessive gurgling or dripping water, point Steam Nozzle downward and shake thoroughly to remove excess water droplets or extend hose vertically to allow water to drain back into water reservoir. Condensation build-up inside hose may cause excess water to escape from nozzle. To prevent build-up, periodically straighten hose during use.
	Mineral build-up in unit.	Refer to Mineral Build-Up section for details.
Steam output is weak or intermittent.	Water level in Water Tank is running low.	Refer to Filling With Water procedure to refill unit with water.
	Mineral build-up in unit.	Refer to Mineral Build-Up section for details.

CONSUMER SERVICES

For problems with your unit, please refer to the troubleshooting guide located above. Additional inquiries should be directed to our consumer support services through our website, **www.steamfast.com**. If you do not have internet access, you may also contact our Consumer Service Department by telephone, at **1-800-711-6617**.

NOTE: In order for our Consumer Service representatives to help you as quickly and efficiently as possible, please have the following information ready before calling:

- Purchase information (where and when you purchased this product)
- Copy of purchase receipt / proof of purchase
- Product serial number (located near electrical specification label on bottom of unit)

Product Support

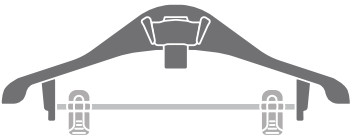
ACCESSORIES & PARTS

When ordering replacement parts and accessories for your unit, you may refer to the part numbers below. Parts and accessories may be ordered through our Website:

www.steamfast.com

You may also contact Consumer Service directly:

consumerservice@steamfast.com or **1-800-711-6617**



HANGER
A562-002

GARMENT CLIPS
A562-003



FABRIC BRUSH
A562-005

PRODUCT SPECIFICATIONS

MODEL	SF-562
VOLTAGE	120V-60Hz
WATTAGE	1500W
AMPERAGE	12.5A
WATER CAPACITY	86 OZ (2,543 ML)
HEATING TIME	45 SEC (APPROXIMATE)
CONTINUOUS STEAM TIME	96 minutes (APPROXIMATE)
UNIT WEIGHT	8.38 LBS. (3.8 KG.)
UNIT DIMENSIONS	13.9" (35.3 CM) x 13.9" (35.3 CM) x 47.24" (120.0 CM)
POWER CORD LENGTH	6.3' (192 CM)

Warranty Information

Steamfast, a division of Vornado Air, LLC. Steamfast warrants to the original consumer or purchaser this Steamfast ("Product") is free from defects in material or workmanship for a period of one (1) year from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty service: Call 1-800-711-6617 or email consumerservice@steamfast.com to obtain a Return Authorization ("RA"). Please have or include your Product's model number and serial number, as well as your name, address, city, state, Zip code, email, and phone number when contacting Vornado for warranty service. To file a contactless warranty claim, visit www.steamfast.com/contact

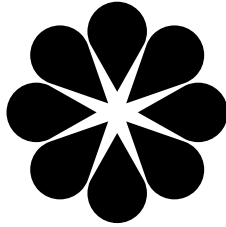
After receiving the RA, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street, Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To ensure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 2–3 weeks for warranty service and return of your Product after the Product is received.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties.

The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage or injury caused by failure to follow these instructions, improper product use or unauthorized product modifications. Any such actions will invalidate the product warranty.

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